

# How do I find my itemized ConsumerConnection billing details?

All of your itemized billing details for ConsumerConnection are available from the FordDirect DealerCenter. Accessing your billing summary can be done in a few simple steps:

1. Go to [dealercenter.dealerconnection.com](http://dealercenter.dealerconnection.com), and click "Account" at the top of the screen.



2. Select the month you wish to view from the dropdown menu and click "Update Report."



3. If you have multiple brands at your store, choose the brand report you wish to view.

4. Once your list of enrolled products appears, select "ConsumerConnection" by clicking the + sign.

Report Month  
May 2016 Update Report

Service	Monthly Fee
<b>- Ford</b>	
+ ConsumerConnection	\$2,749
+ Digital Advertising Solution	\$0
+ eTools	\$849

Your itemized billing details will appear as shown below:

FordDirect Monthly Billing Summary

Report Month  
October 2016 Update Report

Service	Monthly Fee
<b>- Ford</b>	
<b>- ConsumerConnection</b>	
ConsumerConnection Gold Package	\$799
<i>Service</i>	
Declined Service - (12 Qty)	\$9
Declined Service BTB, \$3.55 Value - (5 Qty)	\$0
Defector - (3212 Qty)	\$2,281
Intro to Service - (246 Qty)	\$175
Past Due Maintenance Loyal 1 - (508 Qty)	\$361
Past Due Maintenance Loyal 2 - (273 Qty)	\$194
PMA, \$17.75 Value - (25 Qty)	\$0

If you have any questions about your ConsumerConnection billing details, please contact your Digital Performance Manager at 866-550-7812, option 1