

4. Once your list of enrolled products appears, select "ConsumerConnection" by clicking the + sign.

Report Month
May 2016

Service	Monthly Fee
- Ford	
+ ConsumerConnection	\$2,749
+ Digital Advertising Solution	\$0
+ eTools	\$849

Your itemized billing details will appear as shown below:

FordDirect Monthly Billing Summary

Report Month
October 2016

Service	Monthly Fee
- Ford	
- ConsumerConnection	
ConsumerConnection Gold Package	\$799
<i>Service</i>	
Declined Service - (12 Qty)	\$9
Declined Service BTB, \$3.55 Value - (5 Qty)	\$0
Defector - (3212 Qty)	\$2,281
Intro to Service - (246 Qty)	\$175
Past Due Maintenance Loyal 1 - (508 Qty)	\$361
Past Due Maintenance Loyal 2 - (273 Qty)	\$194
PMA, \$17.75 Value - (25 Qty)	\$0

If you have any questions about your ConsumerConnection billing details, please contact your Digital Performance Manager at 866-550-7812, option 1



FORDDIRECT

ConsumerConnection