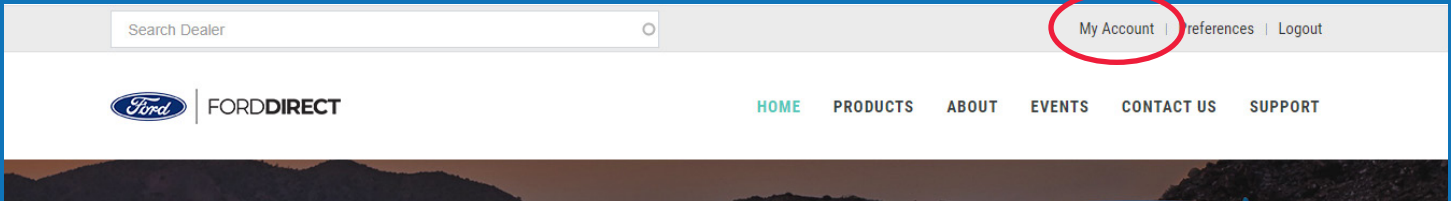




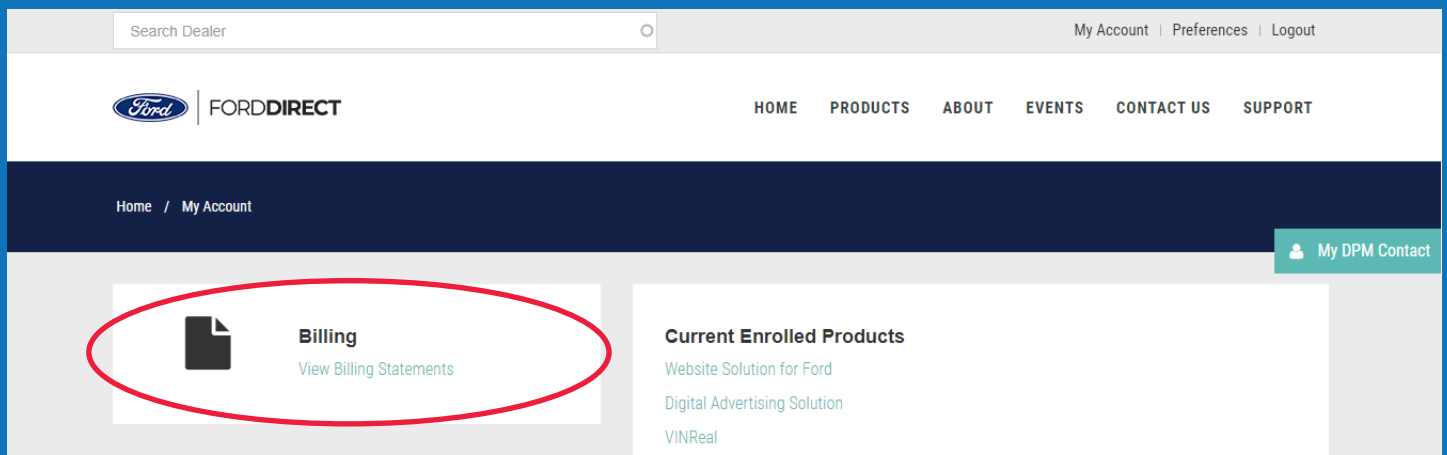
How do I find my itemized ConsumerConnection+ billing details?

All of your itemized billing details for ConsumerConnection+ are available from the FordDirect DealerCenter. Accessing your billing summary can be done in a few simple steps:

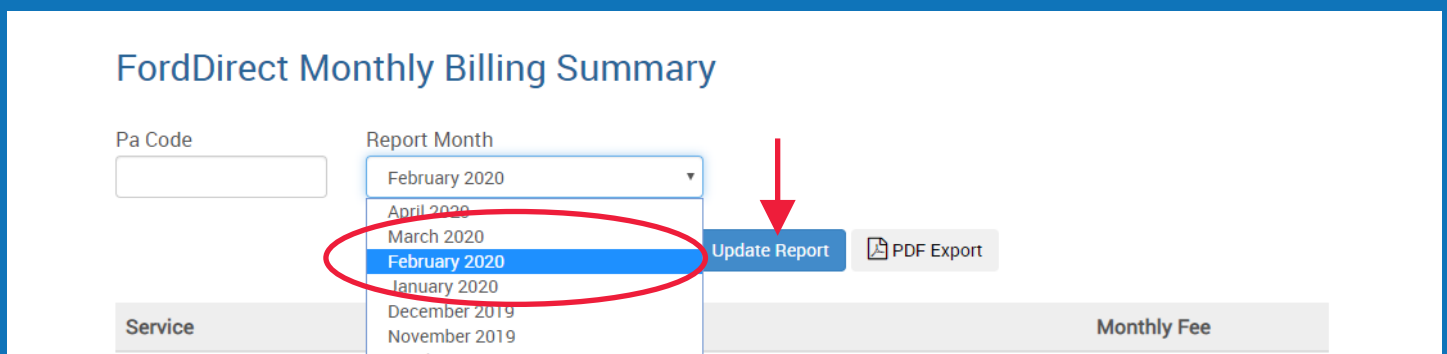
1. Go to forddirect.com/dealercenter, and click "My Account" at the top of the screen.



2. Go the left side of the screen and click the "View Billing Statements" link to access your "Monthly Billing Summary".




3. Select the month you wish to view from the "Report Month" drop-down menu and click "Update Report".



4. If you have multiple brands at your store, choose the brand report you wish to view.

5. Once your list of enrolled products appears, select "ConsumerConnection+" by clicking the "+" sign and your itemized billing appears.

 FORDDIRECT

DEALER DIGITAL PORTAL ACCOUNT

FordDirect Monthly Billing Summary

Pa Code

Report Month
February 2020

Update ReportPDF Export

| Service | Monthly Fee |
|-----------------------------------|-------------|
| — Ford | |
| + Call Track | \$99 |
| — ConsumerConnection | |
| ConsumerConnection Silver Package | \$399 |
| Service | |
| Declined Service BTB - (1 Qty) | \$1 |
| Defector - (513 Qty) | \$451 |

If you have any questions about your ConsumerConnection+ billing details, [click here](#) to contact your digital performance representative.



FORDDIRECT

ConsumerConnection+